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March 18, 1996

Dr. Robert S. Renfro, D.C.
137 W. Chapman Avenue
Fullerton, CA 92632

Dear Dr. Renfro:

As you know, I came to your office, after you were highly recommended to me, as an honest professional, for the kind of treatment I needed, due to a car accident.

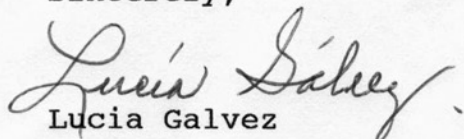
At first, right after the accident, I went to Kaiser, Emergency Room. I thought I was not going to be in need of some type of treatment because I did not have any broken bones, despite the whiplash feeling on the left side of my body (left upper arm/left shoulder & blade/left side of neck), but as the hours were passing by, I knew, I need it to see a chiropractor doctor.

You and your staff have been kindly professional and helpful to me right from the first time I arrived to your office. I am very glad I went to your office to take care of myself, not only because of the progress I was making every day under your care, but as educational in learning how to take care of my spine as well through the seminars given by you doctor Renfro during my visits to your office. I did not know anything about losing alignment of the spine, etc.

Is been about 3 months since I started treatment under you Dr. Renfro, and now, I can say my body has responded in a very positive way, no more headaches, no more dizziness and the pain is gone.

Thanks again to you and to your staff for the wonderful care, which I continue to recommend to others.

Sincerely,


Lucia Galvez